



Feel unable to cope?

Experiencing suicidal feelings or worried you may hurt yourself or someone else?



Staying Well Eastbourne

Staying Well in Eastbourne is an out-of-hours (evenings and weekends) same day service providing help and support to people who are experiencing a mental health crisis.

Please call during opening times to check availability before attending, or complete an online referral form on the service webpage - see back page.

Opening hours: Find us at:

Monday to Friday: Eastbourne Wellbeing Centre,

5.00pm to 10.30pm Suites 1&2,

The Printworks.

Saturday and Sunday: 20 Wharf Road,

3.00pm to 10.30pm Eastbourne,

BN21 3AW

The nearest train station is Eastbourne and bus services run to Eastbourne Bus and Coach Station, which is adjacent to the train station. Paid-for parking via the APCOA app is available at Eastbourne Station, which is situated right in front of the Staying Well service.

What should I do when I arrive?

When you arrive at Staying Well you should go to the front door and ring the bell.

Staff will ask you some questions before opening the door. They do this for everybody who comes to use the service. This is part of the Staying Well service risk assessment.

What support will I get?

You will be supported in a relaxed and welcoming environment by a team of mental health and peer support workers.

There may be other people using the service at the same time as you. It's up to you if you would rather sit quietly or talk to the other people in the room. You will be offered a drink by the team.

Staff will offer to talk with you about how you are feeling. You will go to a different room to talk, where it will be quieter and more private.

There are calming activities, sensory gadgets and fidget tools available for you to use if you want to.

Contact the service:

If you have any questions, please:

Phone:

0800 023 6475 (choose option #1)

Email:

stayingwell.eastbourne@southdown.org

Or visit:

www.southdown.org/services/staying-well-eastbourne

